



## *Hospitality and Tourism consultant/ trainer*

*Nicolas Orphanides, graduated from De Montfort University Birmingham UK, and Hotelier “Cesar Ritz” Switzerland. He specializes in Hospitality and Tourism. Since 1997, he is serving as a hospitality and catering consultant for hotels, standalone restaurants, franchised restaurants, taverns, rotisseries, confectionaries, food producing and food processing companies,*

*Nicholas focuses on companies that are willing to develop and aim in providing tailored made services to their customers. He has been working for government, tourism and hotel associations, and international chains of hotels and restaurants. He is certified in advising ISO 9001:2000 and HACCP system, by enhancement of the human resource management and the opportunity to gain competitive advantage for organizations over their competitors.*

*Since 2005 he is a professor at University of Nicosia teaching Hospitality and Tourism Management*

*At First Class Business Middle East he holds the position of Hospitality and Tourism consultant/ trainer*